



DATE: October 6, 2021
POSITION: Rental Shop Tech
REPORTS TO: Rental Shop Manager

Position Title: Rental Shop Department

Main Functions: The Rental Shop staff are in direct contact with area guests. Customer service is of the utmost importance while distributing ski and snowboard equipment in an efficient manner. The Rental Shop department is responsible safe, efficient, and friendly operations and is often called on to provide information to guests.

Duties:

- Maintains a friendly professional demeanor, acknowledging guests with a smile
- Maintains awareness of and attention to guest services
- Maintains guest and worker safety consciousness with respect to job duties and responsibilities
- Adheres to cash handling procedures, including opening and closing procedures
- Stores returned equipment in proper area
- Inventories equipment as required
- Completes accident report forms
- Waxes and performs minor repair to rental equipment as well as customer equipment
- Removes snow from lodge, decks, rental shop, and steps daily
- Complies with all Anthony Lakes and department policies
- Performs all other tasks assigned

Employment Requirements:

- Customer/guest service
- Ability to stand for long periods
- Ability to work in and effectively communicate in a fast-paced environment
- Ability to have fun, play in the snow and ski/ride!